GoVoip Set up

1. In app store, search and then install "GoVoip" app

App Store Preview

Open the

GoVoip 4+

GoVoipLlc

Designed for iPad

Free
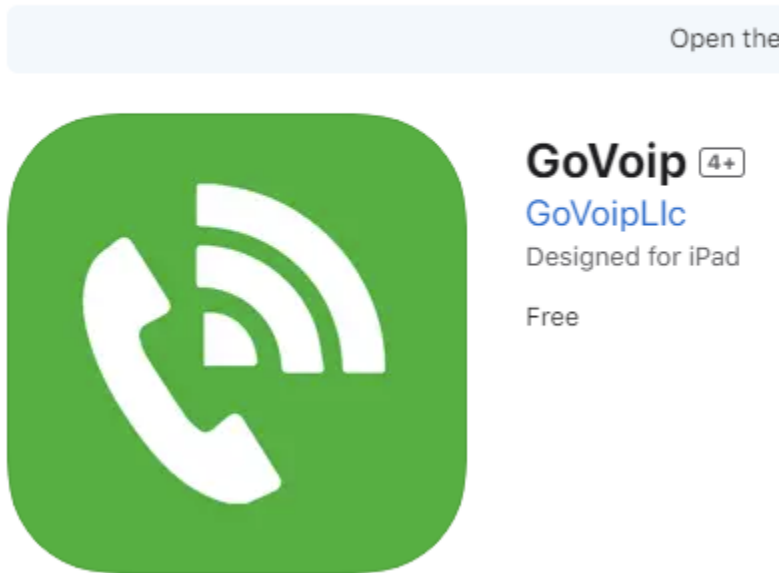
2. Once installed, open the "GoVoip" app and under **Enter Host/ID**, type: **Apollo** then tap **Continue**

   (sample screenshot to the right)

2:32
◀ App Store

Enter Host/ID

Apollo

Continue

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a s d f g h j k l

z x c v b n m

123   space   return
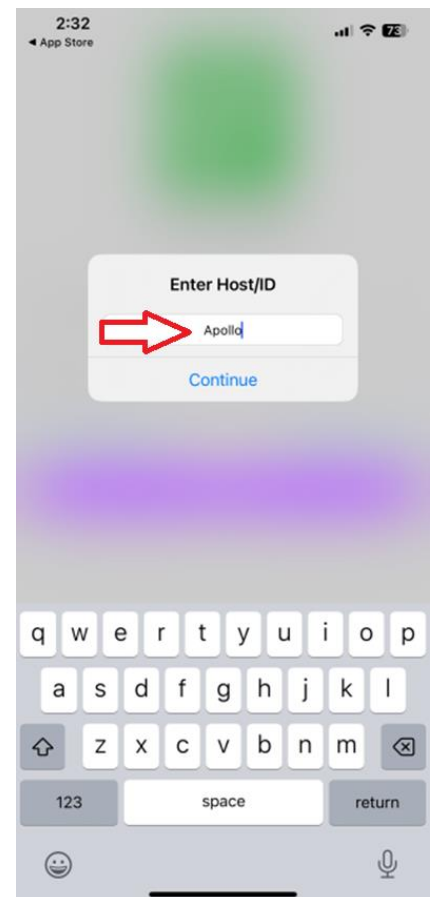
3. Enter credentials:

1ˢᵗ Option:

> Login Name: *YourExtension@domain*
> Password: *Your phone portal password*
> If you have MFA set up: **Enter code from the authenticator app**
> and tap *"LOG IN"*

> Example:

> Login Name: *2009@sussex.edu*
> Password: *4bJ9mT~3VQ[D*
> Passcode (if MFA is enabled): *123456*

> If you get an error "**Login Name or Password is invalid**", you can verify your credentials by opening a browser and going to **https://voip.sussex.edu** and entering your credentials.

> You can reset your password in the web phone portal by clicking "Forgot Password"

> If further assistance is needed, please contact IT .

2ⁿᵈ Option:

> If you signed-up for Single Sign-On in the phone portal, you can also tap on **"Continue with Office 365."** Follow step in the app to log in to your extension.
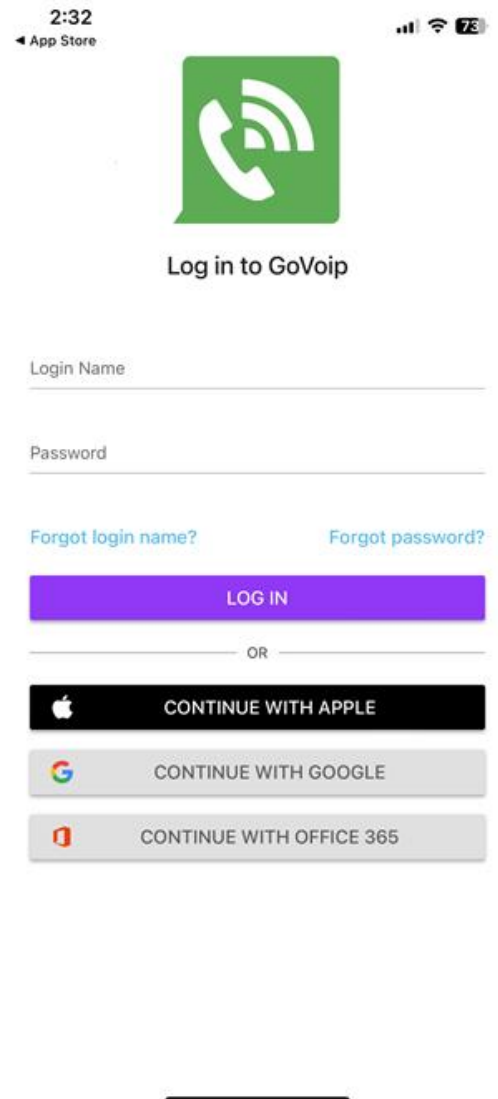
4. Once logged in, you will have access to your extension and contacts.

(sample screenshots below)